



**The National Association to Promote Library and Information Services to Latinos and the Spanish Speaking  
Connecticut - Massachusetts - New Jersey - New York-Pennsylvania - Rhode Island**

Mentoring and Coaching [MAC] mission is to provide paraprofessionals, library students, and new & current librarians the opportunity to effectively deal with a diverse workplace and Spanish speaking community by helping them:

- Advance multicultural knowledge
- Provide professional guidance and support in addressing a current issue or concern
- Encourage excellent customer service performance
- Promote professional outlook and career development
- Help clarify misconceptions regarding the need to speak the language
- Facilitate networking